



ACCESSIBILITY STATEMENT

Last updated: April 15, 2026

Troup County is committed to ensuring digital accessibility for all users, including individuals with disabilities, and to providing individuals with disabilities an equal opportunity to access services, programs, and activities, including through effective communication. We are actively working to improve the accessibility and usability of our website and to meet applicable accessibility standards.

1. Our Commitment

Troup County is in the process of working toward conformance with the Web Content Accessibility Guidelines (WCAG) 2.1, Level AA, which are widely recognized as the international standard for web accessibility, and we are evaluating alignment with newer versions as appropriate.

2. Accessibility Improvements in Progress

Troup County is currently evaluating and updating website content, structure, and design elements to improve accessibility. This includes efforts to enhance compatibility with assistive technologies, improve navigation, and increase the accessibility of documents and online forms.

3. Ongoing Efforts

Accessibility is an ongoing effort. Troup County is reviewing existing content, including legacy documents and PDFs, and working with internal staff and vendors to improve accessibility and move toward compliance with WCAG 2.1 AA standards.

4. Limitations & Alternatives

Some content—particularly older documents, PDFs, or third-party materials—may not yet be fully accessible. If you encounter an accessibility barrier, please contact us. We are committed to providing reasonable accommodations, including auxiliary aids and services as appropriate, and alternative formats upon request. Troup County does not control the accessibility of third-party content or websites linked from this site, including other governmental entities, but encourages such providers to offer accessible content.

5. Feedback and Assistance

We welcome feedback regarding the accessibility of the Troup County website. If you experience difficulty accessing any content or need assistance, please contact us:

Troup County Government

Email: mgay@troupcountyga.gov

Phone: 706-883-1610

Mailing Address: 100 Ridley Avenue, LaGrange, Georgia 30240

When contacting us, please identify the specific webpage or content at issue and the type of assistance needed. Troup County will make reasonable efforts to provide accessible content or an alternative format within a reasonable timeframe. Troup County will not discriminate against individuals who request accessibility assistance.

6. Enforcement

If you are not satisfied with Troup County's response, you have the right to file a complaint with the Civil Rights Division of the U.S. Department of Justice.