



TROUP COUNTY
BOARD OF COMMISSIONERS

PATRICK CREWS, CHAIRMAN, DISTRICT 1
ELLIS P. CADENHEAD, COMMISSIONER, DISTRICT 2
LEWIS C. DAVIS, JR., COMMISSIONER, DISTRICT 3
J. MORRIS JONES, III, COMMISSIONER, DISTRICT 4
RICHARD ENGLISH, JR., COMMISSIONER, DISTRICT 5
ERIC L. MOSLEY, COUNTY MANAGER

March 17, 2020

As the COVID-19 pandemic continues to evolve on an hourly and daily basis, the Troup County Board of Commissioners is committed to continuing to provide our citizens, visitors and staff with essential governmental services in the most convenient, efficient and professional way possible. While taking all the necessary precautions that you have heard in the media and from surrounding health and governmental organizations, we want to assure you that we will be responsive to your governmental needs during this time of uncertainty. Some of our methods of operation may change for a short time, so we urge you to please be patient and understanding while limiting your requests for non-essential services.

Although we are not considering closing government buildings to the public at this time, we are preparing our staff and resources to be able to handle additional requests through telephonic and computer based applications. We have also began implementing additional security measures through screening citizens upon entrance to the Troup County Government Center with the assistance of the Troup County Sheriff's Office. Beginning today, anyone entering the building will be asked the following series of medical-related questions before being permitted to enter the Government Center:

- Do you have or have you had a fever in the last 72 hours?
- Do you have a cough or respiratory symptoms?
- Have you traveled outside of the United States within the last 14 days or had close contact with anyone who has?
- Have you been asked to self-quarantine by any health care official?
- Have you been diagnosed or had close contact with anyone diagnosed with COVID-19?

If a citizen answers yes to any of these questions, they may be denied entry into the Government Center. We are also taking precautionary steps to limit the number of visitors entering the building to adhere to the President's request of limited people in one area at a time. Permitted visitors will be given a lanyard to wear in the building during their visit to ensure they have been through security screening.

Our public safety personnel will certainly continue to answer calls for service; however, we request that non-emergency calls be kept to a minimum in order to utilize our resources to the fullest extent in cases of emergency. Routine reports and requests for information may be handled by telephone during normal business hours. The health and safety of our first responders is absolutely essential to the health and safety of our community.



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All non-essential court functions have been suspended for Troup County, effective March 16, 2020; therefore, the county encourages citizens who currently have scheduled proceedings to consult with their attorneys before reporting to the Troup County Government Center. For those in the community who may not have an attorney, please consult the chambers of the Judge assigned to the case for further direction.

Solid waste services are also essential to a healthy community and will continue on normal schedule. For the safety of our solid waste personnel, we ask that if your household has been identified with a COVID-19 patient or houses residents currently under quarantine, please hold your waste until we determine other methods of disposal.

With economic conditions conducive to positive growth in business, building and remodeling, we remind our businesses and contractors that permits, plans and occupational licenses can be accessed through available on-line resources and that our staff is available to answer any questions by phone. This will assist in the protection of the health of our customers and Community Development services staff by encouraging minimal person-to-person contact.

Because the economic vitality of our community is crucial, we ask you to continue to patronize our local businesses while using social distancing and hygienic techniques recommended by the Georgia Department of Public Health and the CDC. As we continue to monitor this unfamiliar and frightening phenomenon, rest assured that we are coordinating with our federal, state and local partners, including our Emergency Management Agency and our local and regional Department of Public Health, and will provide updates as they arise. We ask that you be attentive to our news releases and social media posts and do not hesitate to contact our staff for any questions or concerns. Attached is a listing of the appropriate websites, phone numbers and other useful information to provide continuity of services as referenced above.

Sincerely,

Eric L. Mosley

A handwritten signature in black ink, appearing to read 'E. Mosley', written over a horizontal line.

County Manager

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Public Safety

Troup County Sheriff's Office, (706) 883-1616, www.troupcountysheriff.org
Troup County Fire Department, (706) 883-1717, <https://www.troupcountyga.gov/PublicSafety/Fire>
Troup County E-911, 911 or (706) 883-1700 for non-emergencies,
<https://www.troupcountyga.gov/PublicSafety/E911>
Troup County Marshal's Office, (706) 883-1627, <https://www.troupcountyga.gov/PublicSafety/Marshal>

Court Services

Troup County Court Services, (706) 883-2170, https://www.troupcountyga.gov/Courts/Court_Services
Troup County Clerk of Court's Office, (706) 883-1740, <http://www.troupclerkofcourts.com/>
District Attorney's Office, (706) 298-3708, <http://www.dacowetacircuit.org/>
Troup County State Court, (706) 883-1727, https://www.troupcountyga.gov/Courts/State_Court
Troup County Solicitor's Office, (706) 883-1726, <https://www.troupcountyga.gov/Courts/Solicitor>

Solid Waste (Sanitation)

Troup County Sanitation, (706) 883 1713, <https://www.troupcountyga.gov/Departments/Sanitation>

Community Development (Building & Licensing and Planning & Zoning)

Troup County Community Development, (706) 883-1650,
https://www.troupcountyga.gov/Departments/Community_Development

Tax Commissioner's Office

Troup County Tax Commissioner's Office, (706) 883-1620,
https://www.troupcountyga.gov/Departments/Tax_Commissioner

Property Appraisal (Tax Assessor's Office)

Troup County Property Appraisal, (706) 883-1625,
https://www.troupcountyga.gov/Departments/Property_Appraisal

Roads and Engineering

Troup County Roads and Engineering, (706) 883-1713,
https://www.troupcountyga.gov/Departments/Roads_Engineering